How To:

Add New Users

14





Adding A New User

1. Go to Action > Maintain > Users and Apps

*Note: You must be an Admin to add new users.

2. Use the green plus icon to add a new user.

| Name | Email | Initials | Ad | Active | 0 |
|-------------|--------------------|----------|----|--------|---|
| Sample User | support@plantx.net | SU | | | |

- 3. Fill out the new user's email address, name, and initials.
- 4. Set a password (must be a minimum of 8 characters long.)
- 5. The User Settings will open in a new window.

User Settings

1. View the user. There will be a new window that pops open.

| 🛃 Sample | e User | | | - • × |
|----------|----------|----------|--------------------------------|-------|
| | | | | Apply |
| Main | E-Mail P | ermissio | Applications Assigned Sales Re | eps |
| | | | | |
| | | | | |
| | | | | |
| | | Fmail | support@plantx_net | |
| | | Namo | Sample User | |
| | | Name | Sample Oser | |
| | | Initials | SU | |
| | | Status | Active | |
| | | | Mobile Access | |
| | | | ☑ Administrator | |

2. There will be 5 tab options. Main, E-Mail, Permissions, Applications, and Assigned Sales Reps. Most often, Main, Permissions, and Applications is what you'll need to change.



- a. Main has the user info (email, name, and initials) along with if that user has mobile access, or is an Administrator.
- b. E-Mail has their email address, reply to address, and a signature block.

| 🛓 Sample User | | | | | |
|---------------|-------------|--------------|----------|------------|-------|
| | | | | | Apply |
| Main E-Mail | Permissions | Applications | Assigned | Sales Reps | |
| From | | 0 | | | |
| Reply To | | | |] | |
| Email Signat | ure | | | - | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

c. Permissions has all of the sections of PlantX that the user has access to. If you don't want the user updating inventory, you can turn it off.

| 🛓 Samp | le User | | | | |
|--------|-----------------|--------------|--------------|---------------------|-------|
| | | | | | Apply |
| Main | E-Mail | Permissions | Applications | Assigned Sales Reps | |
| Perm | Permission Name | | | Enabled | |
| View / | View Account | | | | 1 |
| Updat | e Accou | Int | | \checkmark | |
| Updat | e Accou | int Settings | | | |
| Create | /Updat | e Invoices | | | |
| Chang | e Alloc | ation | | | |
| View / | Allocatio | on | | | |
| View (| Catalog | | | | |
| Undat | e Catalo | na | | | |

d. Applications is where you assign which application they need access to. Most of the time this will just be Grower. **Make sure Grower is checked off.** Other applications include sales rep and a few others.

| 🛃 Sample | e User | | | | |
|--------------------|---------|-------------|--------------|---------------------|------|
| Main | E-Mail | Permissions | Applications | Assigned Sales Reps | 1991 |
| Applic | ation N | lame | | Enabled | |
| Grower SalesRep | | | | ∑ ∑ | |



e. Assigned Sales Reps is only used for the sales rep edition of PlantX.
*Sales Reps might require additional support when setting them up as a user.
Please call the office at 503-682-7226 if there are any issues.

| 🛃 Sampl | le User | | | | |
|---------|---------|-------------|--------------|---------------------|------|
| Main | E-Mail | Permissions | Applications | Assigned Sales Reps | 11.7 |
| Sales | Rep | | | | + |
| | | | Sample | Rep | |

3. Make sure to click the Apply Button to confirm any changes.

